

REGIS Advisory Committee

Wednesday October 21, 2015

9:30 a.m.

GVMC Offices

1. Call To Order and Introductions, if needed

P. Gerndt called the meeting of the REGIS Advisory Committee to order at 9:32 a.m. Introductions were made.

Members Present:

Paul Gerndt, <i>Chair</i>	City of Wyoming
Rick Sprague, <i>Vice Chair</i>	Kent County Road Commission
Travis Mabry	City of Walker
Sue Becker	Alpine Township
Teri Schut	City of Hudsonville
Robin Rothley	Grand Rapids Charter Twp.
Pete Elam	Plainfield Charter Township
Jim Ferro	Ada Township
Jeff Oonk	City of Wyoming
Joe Pung	City of Kentwood
Doug Kadzban	Village of Sparta
Doug LaFave	East Grand Rapids
Brian Bigorowski	East Grand Rapids
Greg Carlino	GVMC
Jason Moore	GVMC
Jing Han	GVMC
Erin Haviland	GVMC
John Weiss	GVMC
Margaret Chappetta	GVMC
Mike Zonyk	GVMC

2. Approval of August 19th, 2015 REGIS Advisory Committee Meeting Minutes

With no questions Gerndt called for approval of the August 19th, 2015 Combined REGIS Board of Directors, REGIS Advisory Committee, and REGIS Technical Committee meeting minutes.

MOTION by S. Becker, **SUPPORT** by T. Schut, to approve the minutes of the Wednesday, August 19th, 2015 Combined REGIS Board of Directors, REGIS Advisory Committee, and REGIS Technical Committee meeting minutes.

3. Data Center Project Summary

Jason explained the project summary sheet that was in the Advisory Committees packet. Pictures of the data center post upgrade were shown to the committee as were old and new diagrams of the server room.

Project Highlights:

- Aging storage system and old tape backup library replaced with new updated system.
- 12 Servers were either what is called “virtualized” with the physical server decommissioned or taken off line and others were totally removed from production. REGIS is now down to 5 physical servers. The rest are virtual servers, therefore there is less hardware to manage and maintain. REGIS staff now has the ability to create new servers for testing without purchasing new equipment.
- Confidence that REGIS is following all software licensing rules and regulations (in progress).
- REGIS staff and Technical Committee staff have noticed increased speed and draw time within ArcMap. Prior to the upgrade ArcMap would freeze or delay on a regular basis and be very similar to what you experience with slow internet speeds. A detailed log of this was generated by REGIS staff and users would notify REGIS of the issues.

Left to Be Measured Moving Forward:

- Savings in cooling and electricity & hardware maintenance/warranty costs.
- System stability, log any down time with logins, database connections etc. over 1st quarter FY 15-16. Goal will be not to have any.

What’s Next?

- Network assessment replacing key networking components: Switches & Routers.
- Evaluation of Citrix Environment: Upgrade or identify a different system to use.
- Evaluate level of IT support.
- Evaluate Enterprise database used to hold GIS data. Oracle vs. Microsoft SQL Server.
- 5-year Capital Improvement Plan for REGIS server room.

The overall feedback thus far from the Data Center upgrade has been positive. Users have reported increase speed, maps refreshing quicker, switching between apps is quicker as well. The system is not freezing up anymore. J. Moore mentioned that he will have a project closure meeting tomorrow with Trivalent.

4. Service Area Specific Work Sessions

J. Moore asked if each community would pick a representative to attend service area specific work sessions, such as assessors, planners, clerks, public safety, engineering, and public works. J. Moore said he would send out an email to the Advisory Committee giving them the opportunity to pick their representatives.

5. eREGIS Feedback Progress

- G. Carlino demonstrated the Cemetery Application in HTML5 using an IPAD. This application was moved from Silverlight. The application was rewritten to perform over all platforms. T. Mabry stated that maybe addressing the red-liner tool would be a productive project as it is not the most user friendly tool.

- J. Moore showed a picture of the new eREGIS front page, a handout was also passed out to the Committee. The goal was to gain feedback as to what this page should look like. The comments consisted of, making icons unique to REGIS, make text blocks larger, as well as making the titles or headers larger.
- Document Link issue-J. Moore stated that the issue with the Doc Link Tool in Android has been resolved; a user can now open a PDF without issues.

6. Other items of Business/Updates

- **2014 Contours**

J. Moore explained that the 2014 contours have been delivered and are now uploaded into ArcView. J. Moore showed a demonstration of the new 2014 Contours to the Committee.

- **Upcoming Presentations**

- **11/19/15 Kent County Assessors Association**
- **11/19/15 Kent County Clerks Association**

7. Committee Comments, Round Table

Overall feedback was that REGIS was on the right track and users are pleased with where REGIS is headed.

8. Miscellaneous

J. Moore stated that the Utility Finder shows blank page after reaching 500 scale, this issue is being worked on, in progress.

9. Adjournment

With no further items of discussion, the meeting was adjourned by Gerndt at 10:28 a.m. The next meeting will be held on January 20th, 2016 at 9:30 am at the GVMC Offices.